

# Terms & Conditions | Dog Boarding Agreement

## **Your Booking**

Bookings are subject to these Terms and Conditions. Information given in this initial registration form will be used for all subsequent bookings unless we are notified otherwise.

## **Dog Boarding**

Your dog must undertake a trial session with Harper's Hounds prior to any home boarding. This may be wavered in special circumstances.

Please provide all items necessary for your dog to be adequately cared for in your absence: Collar (name tag) (please note that the Control of Dogs Order (1992) states that "All dogs must wear a collar and an identity tag in a public place & the identity tag must show the name and address of the owner".) Lead, bedding, food and any treats, medication. We request that Owners bring their own grooming equipment for their dog's use only. Please ensure that all dog-bedding, blankets and toys being left for your dog's home boarding stay are dry, washed and/or disinfected and parasite free. Harper's Hounds is a home environment and it follows that any dogs boarding here are well socialised and happy in each other's company. Nevertheless, all dogs are still allocated a designated room, separate from the other dogs, should they wish to be on their own. If your dog uses a crate for sleeping, please confirm that you are happy for this crate to be used whilst your dog is staying with us.

All dogs must have up to date inoculations and be parasite free prior to home boarding. The owner must show their dog's Vaccination Record/Booklet before boarding commences and disclose any medical conditions that may affect your animal's health. All dogs must be micro-chipped & the microchip number be supplied to Harper's Hounds.

All owners are required to complete fully and honestly the **Dog Registration Form** and agree to the **Terms and Conditions**. Harper's Hounds must be alerted to any behavioural problems with their pets at the time of booking. Failure to do so may result in additional charges or cancellation of any future contract. Harper's Hounds will inform the owner of any incident or anything which Harper's Hounds notices about the dog, which the owner ought to know. Harper's Hounds will take care, so far as is practicable, that the dog is not a nuisance or danger to any one, or any other animals, and that no harm comes to it.

Harper's Hounds recommends that your dog be insured against sickness, accident or injury and for third party liability prior to boarding.







# Terms & Conditions | Dog Boarding Agreement

#### **Your Dog**

By signing this form the owner agrees to the following declaration:

"I understand and agree that in admitting my dog, that Harper's Hounds has relied on my representation that my dog is in good health and has not harmed or shown aggression or undue threatening behaviour toward any person or any other dog. I further agree to notify Harper's Hounds of any unwelcome, aggressive, procreative, or dangerous behaviour of my dog that has potential to cause harm to any other pet or individual.

I understand that whilst my dog is with Harper's Hounds, they will be with kept and exercised with other owners' dogs and that Harper's Hounds will have assessed these in terms of behaviour & temperament. I give consent for my dog to be walked off lead, with these other dogs. I understand that there will be less control over my dog/s actions & I therefore accept full liability for any damage caused to or by my dog. I take full responsibility for any disappearance of my dog and actions of my dog whilst off lead.

I further understand that during normal dog play, an owner's dog may sustain injuries. All dog play is carefully monitored at Harper's Hounds to avoid injury; but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision. I understand that I am responsible for the medical treatment of any injuries or illness that my dog receives whilst under the care of Harper's Hounds & I agree to pay all vet care and costs that may arise due to the injury or illness.

I understand and agree that should my dog attack/be involved in a dog fight with another dog/person, causing injury to that dog/ person, that I, the owner, am responsible for any losses incurred as a result including (but not limited to) payment of vet fees in respect of injuries to another animal caused by my dog.

I agree for Harper's Hounds to make any decisions regarding my dog's health providing they are acting in the best interests of my dog; that they have made every attempt to contact me or the Emergency Contact person first and that it is on the advice of a qualified veterinary surgeon. Should my dog require a visit to the vet, I agree that he/she can be taken to Henlow Veterinary Practice, Lower Stondon, Bedfordshire. Vet bills that my dog may incur will be met by myself on my return."







# Terms & Conditions | Dog Boarding Agreement

#### **Emergencies & Insurance**

Harper's Hounds is covered by public liability insurance. Insurance does not cover any costs that may be incurred, either veterinary or other, due to sickness, accident or damage caused to or by any guest dog. Harper's Hounds will care for your animal as you would, and whilst we will make every effort to ensure your pet is well looked after in your absence, Harper's Hounds cannot be held liable for any loss, injury or death to a pet whilst in our care.

#### **Veterinary Release**

By signing below the owner agrees to the following declaration:

"I hereby authorise the attending veterinarian to treat any of my pets in Harper's Hounds' care and I accept full responsibility for all fees and charges incurred in the treatment of any of my pets.

Harper's Hounds is authorised to transport my pet(s) to and from the veterinary clinic for treatment or to request "on-site" treatment if deemed necessary. If I cannot be reached in case of an emergency, Harper's Hounds shall act on my behalf to authorise any treatment excluding euthanasia."

## **Charges & Cancellation Policy**

All bookings must be paid for in full online. Should you need to cancel your booking within 48 hours, then you will be refunded in full. We regret that cancellations made later than this will result in you a 50% refund only.

#### **Social Media**

Harper's Hounds reserve the right to use photo & video footage of your dog for the sole use of social media/website/advertising. All content remains the property of Harper's Hounds.

#### All dog owners to sign

conditions stated in this form

I certify that I have read and understand the terms and conditions set herewith and accept all terms, conditions, and statements of this agreement. I understand that this agreement applies on every occasion when my dog boards with Harper's Hounds. By signing this dog registration form, I understand that I am agreeing to, and am contractually bound by Harper's Hounds' terms and conditions.

Name of owner:	Name of dog(s):	
Signature of owner:	Date:	
By ticking this box you are agreeing to the terms and		



