

# HARPER'S HOUNDS

## Terms & Conditions | Dog Walking Agreement

### Your Booking

Bookings are subject to these **Terms and Conditions**. Information given in this initial registration form will be used for all subsequent bookings unless we are notified otherwise.

### Dog Walking

Your dog must undertake a trial session with Harper's Hounds prior to any regular booking. This may be waived in special circumstances.

Your dog will be collected from your home and exercised for 1 hour, on the agreed days. Harper's Hounds reserve the right to exercise other dogs at the same time, but the total number of dogs walked with one person at one time will not exceed [5].

All owners are required to give Harper's Hounds a key to their home, or supply a code for an external key safe, purely for the use of collecting and returning your dog. Please be assured that this key will be used for no other purpose and will be kept safe & returned to the customer on demand.

All dogs must have up to date inoculations and be parasite free prior to walking. The owner must show their dog's Vaccination Record/Booklet on commencement of dog walking with Harper's Hounds and disclose any medical conditions that may affect your animal's health. All dogs must be micro-chipped & the microchip number be supplied to Harper's Hounds.

Please note that under the Control of Dogs Order 1992, all dogs must wear a collar and an identity tag in a public place, with the tag detailing the name and address of the owner.

All owners are required to complete fully and honestly the **Dog & Client Form** and agree to our **Terms and Conditions**. Harper's Hounds must be alerted to any behavioural problems with their pets at the time of booking. Failure to do so may result in additional charges or cancellation of any future contract. Harper's Hounds will inform the owner of any incident or anything which Harper's Hounds notices about the dog, which the owner ought to know. Harper's Hounds will take care, so far as is practicable, that the dog is not a nuisance or danger to any one, or any other animals, and that no harm comes to it.

Harper's Hounds recommends that your dog be insured against sickness, accident or injury and for third party liability prior to exercising.





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#### Your Dog

By signing this form the owner agrees to the following declaration:

"I understand and agree that in admitting my dog, that Harper's Hounds has relied on my representation that my dog is in good health and has not harmed or shown aggression or undue threatening behaviour toward any person or any other dog. I further agree to notify Harper's Hounds of any unwelcome, aggressive, procreative, or dangerous behaviour of my dog that has potential to cause harm to any other pet or individual.

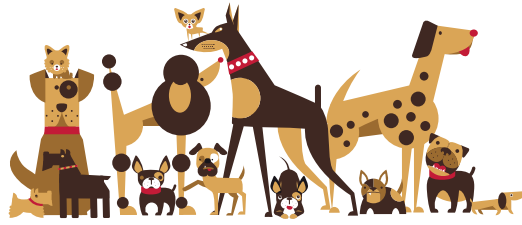
I understand that whilst my dog is with Harper's Hounds, they will be with other owners' dogs and that Harper's Hounds will have assessed these in terms of behaviour & temperament. I give consent for my dog to be walked off lead, with these other dogs. I understand that there will be less control over my dog/s actions & I therefore accept full liability for any damage caused to or by my dog. I take full responsibility for any disappearance of my dog and actions of my dog whilst off lead.

I further understand that during normal dog play, an owner's dog may sustain injuries. All dog play is carefully monitored at Harper's Hounds to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision. I understand that I am responsible for the medical treatment of any injuries or illness that my dog receives whilst under the care of Harper's Hounds & I agree to pay all vet care and costs that may arise due to the injury or illness.

I understand that should my dog attack/be involved in a dog fight with another dog/person, causing injury to that dog/ person, that I, the owner, am responsible for any losses incurred as a result including (but not limited to) payment of vet fees in respect of injuries to another animal caused by my dog.

I agree for Harper's Hounds to make any decisions regarding my dog's health providing they are acting in the best interests of my dog; that they have made every attempt to contact me or the Emergency Contact person first and that it is on the advice of a qualified veterinary surgeon. Vet bills that my dog may incur will be met by myself on my return."





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### Emergencies & Insurance

Harper's Hounds is covered by public liability insurance. Insurance does not cover any costs that may be incurred, either veterinary or other, due to sickness, accident or damage caused to or by any guest dog. Harper's Hounds will care for your animal as you would, and whilst we will make every effort to ensure your pet is well looked after in your absence, Harper's Hounds cannot be held liable for any loss, injury or death to a pet whilst in our care.

### Veterinary Release

By signing below the owner agrees to the following declaration:

"I hereby authorise the attending veterinarian to treat any of my pets in Harper's Hounds' care and I accept full responsibility for all fees and charges incurred in the treatment of any of my pets.

Harper's Hounds is authorised to transport my pet(s) to and from the veterinary clinic for treatment or to request "on-site" treatment if deemed necessary. If I cannot be reached in case of an emergency, Harper's Hounds shall act on my behalf to authorise any treatment excluding euthanasia."

### Charges & Cancellation Policy

All bookings must be made and paid for online. Should you need to cancel your booking within 24 hours, then your payment will be refunded in full. We regret that cancellations made later than this will result in your payment being forfeited.

### Social Media

Harper's Hounds reserve the right to use photo & video footage of your dog for the sole use of social media/website/advertising. All content remains the property of Harper's Hounds.

### All dog owners to sign

I certify that I have read and understand the terms and conditions set herewith and accept all terms, conditions, and statements of this agreement. I understand that this agreement applies on every occasion where my dog is exercised with Harper's Hounds. By signing this dog walking agreement, I understand that I am agreeing to, and am contractually bound by Harper's Hounds' terms and conditions.

Name of owner:

Name of dog(s):

Signature of owner:

Date:

*By ticking this box you are agreeing to the terms and conditions stated in this form*

